



# Implementation Specialist

## Commerce Solutions

Sound Payments, Inc. is seeking an Implementation Specialist to effectively onboard new clients, ensure implementations are completed on time, and meet client expectations. Proven ability to oversee and support multiple projects, develop and establish processes, and introduce new products or services is required. The implementation specialist will work with product, sales and technical staff to successfully deploy a host of products or services. An in-depth knowledge of Payment Systems, Payment life-cycle and related technology evolution around the payment industry is a must. The implementation specialist should have a fundamental understanding of Quality Assurance, deployment strategies, support infrastructure and resource allocation in order to make introduction of products and services a smooth process. Knowledge of ECR systems and any experience in the healthcare industry is a plus.

The ideal candidate should have worked in the Payments or related industry for a minimum of 5 years and should have led several implementations of products or services successfully during the tenure.

A sound working knowledge of project management methodologies as well as familiarity of project management tools would be an additional asset. Sound Payments, Inc is looking for an experience implementation specialist who is a self-starter, can lead with minimal coaching and mentoring. Implementation specialists may also work in other areas besides Commerce Solutions depending upon the future direction of the company.

## Job Skills

- Communication skills
- Teamwork skills
- Time management skills
- Leadership skills
- Ability to train others
- Organizational skills
- Decision-making skills
- Computer skills

## Qualifications

- Bachelor's degree preferred
- Certifications preferred: PMP, CSM, PMI-ACP

Salary Commensurate upon Experience

Sound Payments is a multi-channel, diversified technology company that delivers innovative technology and software solutions in the Payments, Healthcare and Financial Services Industries.

Our company provides better, secure solutions in commerce that positively impact lives worldwide. Sound Payments' team of experts deliver results, helping businesses grow and increase profits. They solve challenges that make doing business and life easier for individuals globally.